

# Free Flight Offer Terms and Conditions

## Free Flight Offer

1. The Free Flight Offer is available to approved Virgin Flyer Credit Card holders who apply for a Virgin Flyer Credit Card by 30 September 2010 and make a purchase on their Virgin Flyer Credit Card by 15 October 2010.

2. The Free Flight offer is available to Primary Virgin Flyer Credit Card holders for direct flights on eligible Virgin Blue Australian domestic routes, sold in selected GO! Fare classes. See item 3 for the list of eligible routes.

The Primary Virgin Flyer Credit Card holder must be a Velocity Member, and the offer is only available once per Velocity Membership Number.

3. Availability of the Free Flight offer is restricted to the following eligible routes:

Adelaide – Canberra	Adelaide - Melbourne	Albury – Sydney
Ballina-Byron Bay – Sydney	Brisbane – Canberra	Brisbane – Hamilton Island
Brisbane – Mackay	Brisbane - Newcastle	Brisbane – Proserpine (Whitsunday Coast)
Brisbane – Rockhampton	Brisbane – Sydney	Cairns – Townsville
Canberra – Hobart	Canberra – Melbourne	Canberra – Sydney
Canberra – Gold Coast	Coffs Coast – Sydney	Gold Coast - Sydney
Harvey Bay – Sydney	Hobart – Melbourne	Launceston – Melbourne
Launceston – Sydney	Melbourne – Mildura	Melbourne – Newcastle
Melbourne – Sydney	Newcastle – Gold Coast	Port Macquarie – Sydney
Rockhampton – Townsville	Sunshine Coast - Sydney	

4. The Free Flight offer can be booked by the Primary Cardholder for one flight only (direct) from date of first spend on the Virgin Flyer card.

5. The Free Flight offer discount will apply to the base fare and GST. The free flight will not include ancillaries, such as baggage – these will be charged to card holder.

6. Separate bookings will need to be made for any return journey and for any companions travelling.

7. The Primary Cardholder must always be the Guest travelling on the booking.

8. Bookings must be made after 16 August 2010 and be a minimum of 21 days in advance of travel.

9. This offer cannot be used for bookings made via the Internet and all bookings must be made via the Virgin Blue Guest Contact Centre (13 67 89). The Virgin Flyer Credit Card number and the code supplied must be quoted at time of booking.

10. This offer is valid for 3 months from date of eligibility i.e. flight bookings must be made within 3 months of the date of first spend on the Virgin Flyer card. Travel must occur within 12 months of booking.

11. All fares are subject to availability which may vary until booked and seats may not be available on all flights. Seat availability at peak times will be strictly limited such as Christmas, school and Easter holidays.

12. The following forms of payment only will be accepted when paying for ancillary charges associated with booking the Free Flight offer: Virgin Flyer Credit Card; Virgin Blue Group AUD Gift Vouchers; and Virgin Blue Credit Shells.

Fees, charges, terms and conditions apply and are available upon request. Virgin Money (Australia) Pty Limited ABN 75 103 478 897 distributes the Virgin Money Credit Cards under an arrangement with Citigroup Pty Ltd ABN 88 004 325 080 AFSL No. 238098 ("Citibank"). Citibank is the credit provider and issuer of the Credit Cards.

3 August 2010



13. Standard credit card fees apply for each Guest per flight segment for all bookings paid by credit card. The amount will be advised at the time of making the booking.
14. Checked baggage charges apply, The amount will be advised at the time of making the booking.
15. The Free Flight offer applies to new bookings only (ie bookings made after first card spend) and can be used for one way flights only.
16. Flight changes are subject to the standard Fare Rules that apply to GO! Fares, as located at [virginblue.com.au](http://virginblue.com.au). If a Free Flight booking is changed, the new flight must be sold in selected GO! Fare classes, which are subject to availability. As per the standard Fare Rules for GO! Fares, cancellations are not permitted, and any fees paid for checked baggage allowance or other ancillaries are non-refundable.
17. The relevant Virgin Blue Terms and Conditions of Carriage and Fare Rules will apply to all bookings and the Guest must accept these at the time of making the booking with the Guest Contact Centre.
18. Any unused Free Flight offer remaining at the end of the validity period will be forfeited.
19. This offer is non-transferrable or redeemable for cash.
20. To the extent permitted by law, Virgin Blue reserve the right to change any terms contained in these Terms and Conditions for Virgin Blue Benefits at any time. Changes to the terms will be available on the Velocity website, [velocityrewards.com.au](http://velocityrewards.com.au)
21. This offer is subject to change or withdrawal at any time at the discretion of Virgin Money.