





*4070 124 A 02 Enter Ref No from Section A

Identity verification request

Your Application Reference Number: VOS		3 0 1
Your title: Your last name:		
Your first name (without initials):		
Your date of birth: DD/MM/YYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYY		
Where you live (PO Box is NOT accepted):		
Unit number and street number: (please leave an empty box between numbers and words):		
Name of your street:		
Which suburb you live in:	State:	Your postcode:

By law, we have to do an identity check verification before we open your account – just to make sure that someone else isn't using your details to open an account.

What ID documents we'll need to see (must be originals):

- 1. You need to show one primary photographic and one secondary form of ID from the list below. Both of them need to exactly match your full name you've entered on this form.
- 2. All your documents must be current and original. We can't accept photocopies or printouts from the internet.
- 3. The address on your ID has to be where you live. (It can't be a PO Box) and must match the address completed above.
- 4. Take this form (and your ID) along to any Bank@Post Australia Post outlet. To find the one nearest you, call 131318 or visit austpost.com.au/pol and click on 'Bank@Post'.

Primary photographic ID documents

Any documents you use as ID must be current and originals:

- Your Australian Driver's Licence (or Learners Permit) with photo
- Your Australian/Foreign passport
- Proof of identity/age/birth card issued by an Australian Government body

Secondary ID documents

Issued within the last 12 months:

- Your motor vehicle registration document
- Your Australian Tax Office Notice of Assessment

Issued within the last 3 months:

- A utility bill
- Your phone bill
- Your council rates notice

Other valid secondary ID documents:

- Your Medicare card
- Your bank statement issued within the last 30 days
- Your Australian Firearms Licence
- Your credit or ATM debit card

For Australia Post staff



Scan the barcode in the top right corner into EPOS and enter the 9 digit Application Reference Number

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Verify the applicant's details against their ID documents and record the details in ID Wizard

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Once everything's been verified, return this form and their receipt to the applicant

Just so you know...

Citigroup Pty Limited ABN 88 004 325 080 AFSL No. 238098 ("Citi") is collecting your personal information through its agent Australia Post to verify your identity as required by Australian law. Australia Post will forward your personal information to Citi and Citi will use and disclose your personal information as disclosed to you in your application and the product terms and conditions, which includes sharing this information with Virgin Money (Australia) Pty Limited ABN 75 103 478 897 ("Virgin Money"). Further information on Citi's and Virgin Money's privacy policies are available at citigroup.com.au/privacy or virginmoney.com.au respectively.



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