

A MESSAGE FROM GEORGE FRAZIS

Managing Director and CEO



Dear Valued Customer,

I want to assure you personally that we are here for you, and will do everything we can to support your banking and insurance needs, particularly during these uncertain times.

We are open for business.

We will continue to help you to manage your family budget, to purchase your home and to protect your most important assets.

As part of the BOQ Group, Virgin Money is in a strong financial and risk position and well equipped to support our customers during this time. These current circumstances have made us even more focused on being there for you, our valued customers.

If you have any questions or concerns relating to your Virgin Money home loan, credit card, insurance or superannuation, or for more information on how we can help, I encourage you to reach out to us via the contact details listed [here](#).

Take care,

George Frazis
Managing Director and CEO, BOQ Group