

IMPORTANT NOTE

This is not a claims form but will assist you in collecting the relevant information about the accident.

HAD AN ACCIDENT?

We know this can be a stressful time, but there's no need to worry. We've created a step by step log to help make it easy for you to claim after an accident. Remember to keep it handy in your glovebox, just in case.

WHEN TO CALL 000?

Call emergency services straight away if anyone has been injured, the road is blocked, or the other party refuses to stop or exchange details.

HOW TO MAKE A CALL

- 1 Make sure you exchange details with the other driver/s involved. Use the form on the right to help you collect all the necessary information. If possible, take photos of the other driver's, and your own, damage.
- 2 Call our claims team on 1800 662 884 as soon as you can. You'll need to provide an accurate description of the time, location and circumstances regarding the accident.
- 3 Our team will help you get back on the road sooner. If your car is not drivable we will assist in arranging a tow.

YOUR POLICY DETAILS

Your policy number:

Your registration:

Your claim number:

Claim date:

ACCIDENT DETAILS

Location:

Date:

Time:

Circumstances:

Public incident number:

Fire incident number:

WITNESS DETAILS

Name:

Contact number:

Address:

Was the witness in the car with you? Yes No

OTHER DRIVER DETAILS

Name:

Contact number:

Address:

Registration:

Licence number:

Car make/model/colour:

Damage to other car:

Insurance provider:

Notes: