# ADDITIONAL CREDIT CARD REQUEST



### **PRIMARY CARDHOLDER'S DETAILS**

Your title:	Your account number:		
First name:			
Middle name:	lagree that:		
Last name:	I authorise the fulfilment of the attached request(s) to set up the nominated people specified in section 2. There is no annual fee (\$0) charged for each Additional No Annual Fee Card		
Date of birth: / /	There is an annual fee of \$29 for each Additional Low Rate Card		
Mother's maiden name:	There is an annual fee of \$39 for each Additional Flyer Card There is an annual fee of \$89 for each Additional High Flyer Card		
Where you live (Have you moved recently? Give us a call on 13 37 39 and we'll update your records.)	The Primary Cardholder is responsible for all debts incurred by the Additional Cardholder(s), except to the extent such transaction or use is caused by our fraud, negligence or misconduct or is made after we have received your notice to cease the additional cardholder. Additional Cards cannot be issued to individuals under 16 years of age. The Card may be cancelled at any time by phoning Virgin Money. This may not be effective until the		
Number:	Additional Card has been surrendered to Virgin Money or National Australia Bank Limited (ABN 12 004 044 937, AFSL and Australian Credit Licence 230686) ("NAB") (the issuer) or the Primary Cardholder has		
Street:	taken all reasonable steps to have the Additional Card returned to Virgin Money or NAB (the issuer).		
Suburb:	Your signature: Date		
State: Postcode:			
Home phone number:			
Mobile number:			

### ADDITIONAL CARDHOLDERS' INFORMATION

ADDITIONAL CARDHOLDER 1		ADDITIO	ADDITIONAL CARDHOLDER 2	
Their title:	First name:	Their title:	First name:	
Middle name:	Last name:	Middle name:	Last name:	
Date of birth: / /	Mother's maiden name:	Date of birth: / /	Mother's maiden name:	
Nationality:	Occupation:	Nationality:	Occupation:	
Drivers licence number:	Card Number:	Drivers licence number:	Card Number:	
Issuing state:	Expiry:	Issuing state:	Expiry:	
Passport number:		Passport number:		
Issuing country:	Expiry:	Issuing country:	Expiry:	
Medicare card number:	Position / Reference Number:	Medicare card number:	Position / Reference Number:	
Name on card:	Colour: Expiry:	Name on card:	Colour: Expiry:	
*We recommend you add any one of either your driver licence or passport details. You can add more ID to increase your chances of being verified. *Please provide current IDs to speed up your application, we cannot accept any expired ID.		*We recommend you add any one of either your driver licence or passport details. You can add more ID to increase your chances of being verified. *Please provide current IDs to speed up your application, we cannot accept any expired ID.		
Where you live		Where you live		
Number:	Street:	Number:	Street:	
Suburb:	State: Postcode:	Suburb:	State: Postcode:	
Home phone:	Mobile:	Home phone:	Mobile:	
Additional cardholder's sign	older's signature: Additional cardholder's signature:		ature:	
ADDITIONAL CARDHOLDER 3		ADDITIONAL CARDHOLDER 4		
Their title:	First name:	Their title:	First name:	
Middle name:	Last name:	Middle name:	Last name:	
Date of birth: / /	Mother's maiden name:	Date of birth: / /	Mother's maiden name:	
Nationality:	Occupation:	Nationality:	Occupation:	
Drivers licence number:	Card Number:	Drivers licence number:	Card Number:	
Issuing state:	Expiry:	Issuing state:	Expiry:	
Passport number:		Passport number:		
Issuing country:	Expiry:	Issuing country:	Expiry:	
Medicare card number:	Position / Reference Number:	Medicare card number:	Position / Reference Number:	
Name on card:	Colour: Expiry:	Name on card:	Colour: Expiry:	
*We recommend you add any one of either your driver licence or passport details. You can add more ID to increase your chances of being verified. *Please provide current IDs to speed up your application, we cannot accept any expired ID.		*We recommend you add any one of either your driver licence or passport details. You can add more ID to increase your chances of being verified. *Please provide current IDs to speed up your application, we cannot accept any expired ID.		
Where you live		Where you live		
Number:	Street:	Number:	Street:	
Suburb:	State: Postcode:	Suburb:	State: Postcode:	
Home phone:	Mobile:	Home phone:	Mobile:	
Additional cardholder's signature: Additional cardholder's signature:			ature:	

It's easy to order an additional Virgin Money Credit Card. All you have to do is: 1. Complete this Form. 2. Fax to **1300 301 249** OR mail to **Virgin Money, GPO Box 1625, Sydney NSW 2001**. Any questions? We're here to help, so just give us a call on 13 37 39.

Virgin Money Australia, a division of Bank of Queensland Limited ABN 32 009 656 740, Australian credit licence 244616 ("BOQ"), promotes and distributes the Virgin Money Credit Cards ("Credit Cards"). National Australia Bank Limited ABN 12 004 044 937 Australian Credit Licence 230686 ("NAB") is the credit provider and issuer of the Credit Cards. NAB has acquired the business relating to these products from Citigroup Pty Ltd (ABN 88 004 325 080, AFSL and Australian Credit Licence 238098) ("Citi") and has appointed Citi to assist to administer the Credit Cards. OCT23 Page 1



### **PRIVACY CONSENT AND NOTIFICATIONS**

In this section "we / us / our" means:

- National Australia Bank Ltd ("NAB") and its related companies that assist it to provide its services;
- Citigroup Pty Limited ("Citi") and its related companies that assist it to provide its services; and
- Virgin Money Australia ("Virgin Money") and its related companies that assist it to provide its services.

Unless otherwise stated, "we / us / our" is used collectively (or singularly/ separately where the context requires) and "you/your" means all borrowers and other individuals named in this application. By submitting this request, you consent as follows:

## Purposes for which we collect, use and disclose your personal information $% \left( {{{\bf{n}}_{{\rm{s}}}}} \right)$

We may collect, use and disclose your personal information for a number of purposes in connection with your facility which may include:

- to assess any application for credit and to provide and administer your credit facilities and related services;
- to conduct reviews of your facility;
- comply with applicable laws both in Australia and overseas including

   (a) the National Consumer Credit Protection Act;
   (b) the Anti-Money Laundering and Counter-Terrorism Financing Act (AML Act); and
- for other purposes as listed in our respective Privacy Policies (see "Our Policies").

If you do not provide us with the information we ask for or the information provided is incorrect or incomplete we may not be able to administer the products or services that you are seeking.

- We usually collect your personal information directly from you. However, we may need to collect personal information about you from third parties for example, where to assist us to process your request or to assists us to locate or communicate with you.
- 2. Where you provide information about another person, it is important in order to protect their privacy, that you let them know you are sharing their information with us, and ensure they are aware of what is in this notice. We do not normally collect sensitive information from you about other people, but you may want to give us this type of information in certain situations (for example, you might tell us about medical or health issues of people in your family when you ask us for financial hardship assistance). It is important that you only give us their sensitive information if the person has agreed to you sharing it with us.

#### Disclosures of your personal information

- We may disclose to, and obtain from the following organisations personal information about you (as well as otherwise permitted by the Privacy Act):
  - our affiliates, sales agents and organisations that carry out functions on our behalf including card schemes, mailing houses, printers, data processors, researchers, administration or business management services, consultants, auditors, marketing service providers, data and document management providers and collection agents;
  - between us (being NAB, Citi and Virgin Money);
  - reward providers including Airline partners and their service providers;
    other credit providers;
    - any signatory to the facility for which you are applying;
    - any broker, introducer, financial, legal or other adviser acting in connection with your facility or application;
    - regulatory and tax authorities in Australia and overseas;
    - any external dispute resolution body;
    - any insurer relating to your facility;
    - organisations that have acquired, or are wishing to acquire an interest in any part of our business for assessing or implementing any such acquisition;
    - as further set out in our respective Privacy (see "Our Policies").

#### Identifying you for the purposes of the AML Act

4. We may provide your name, residential address and date of birth to a credit reporting body for the purpose of verifying your identity in accordance with the requirements of the AML Act which is not a credit check. As part of providing that information to the credit reporting body, we may request the credit reporting body to provide an assessment of whether the personal information held matches (in whole or part) personal information held by the credit reporting body. The credit reporting body may prepare and provide an assessment to us and may use the names, residential addresses and dates of birth held by the credit reporting body, for the purpose of preparing such an assessment. Although you have agreed to us making this request and disclosure of your personal information for this purpose, If you do not wish to proceed with electronically verifying your identity, you should not continue with the application form and instead contact us for an alternate method of application.

#### **Disclosures to overseas recipients**

- Some of the recipients to whom we disclose your personal information may be based overseas. For a list of countries where such recipients are located, refer to:
  - NAB's Privacy Policy at nab.com.au/common/privacy-policy;
  - · Citi's Privacy Policy at citibank.com.au/privacy; and
  - Virgin's Privacy Policy at virginmoney.com.au/help/privacy-and-security
- By completing this application you consent to such overseas disclosures.

## Our Policies (including how to access and correct information and make a complaint)

- 6. You can review the relevant NAB and Citi policies at the following links:
  - nab.com.au/common/privacy-policy; or
  - citibank.com.au/privacy.

You can view Virgin Money's Privacy Policy at virginmoney.com.au/help/ privacy-and-security.

These policies include information as to how you can access and/or seek correction of the personal information we hold about you and how you can complain about a breach by us (meaning NAB, Citi or Virgin Money) of the Privacy Act and how we will deal with such a complaint.

There is no charge for making an access request but an administration fee may apply for providing access in accordance with your request. Your request will usually receive a response within 30 days.

#### Your Marketing Communications Preferences

7. By completing this application you agree that we, our affiliate companies, our partners and agents may use your personal information to keep you informed about offers relating to this product and other products, services and offers which may be of interest to you. They may do this by phone, mail, email and SMS or other electronic messages. These consents shall remain in effect unless and until you notify us that you do not want to receive such communications. If you do not wish to receive these communications please utilise the unsubscribe facility in the communication received or otherwise notify us in writing or call us.

**Note:** If you have not told us that you do not wish to receive these communications by phone, you may be contacted even if you have registered your phone number on the national Do Not Call Register.

#### **Call recording**

8. Your telephone calls and conversations with a customer service representative may be recorded and monitored for quality, training and verification purposes.

#### Contacting us

 If you wish to find out more information, or raise any specific or general concerns about us and our Privacy Policies, the contact details are as follows:

#### NAB and Citi

PO Box 204, Sydney NSW 2001 Telephone: 13 24 84 Email: privacy.officer@citi.com.au

#### Virgin Money

Privacy Officer, Level 19, 255 George Street, Sydney, NSW 2000 Telephone: 13 37 39

Email: privacy@virginmoney.com.au

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