

KEY FACTS ABOUT THIS HOME CONTENTS POLICY

Auto & General Home & Contents Insurance

Prepared on: 01 October 2017

THIS IS NOT AN INSURANCE CONTRACT

STEP 1 Understanding the Fact Sheet

This Key Facts Sheet sets out **some** of the events covered and not covered by this policy and other information you should consider. This sheet does not provide a complete statement of the cover offered, exclusions, conditions and limits that apply under the policy. You should carefully read the **Product Disclosure Statement (PDS)** and all policy documentation for more details.

STEP 2 Check the maximum level of cover and the events covered

Under this policy, you set the maximum level of cover and your payout is limited to that amount (Sum Insured).

Event/Cover	Yes/No Optional	Some examples of specific conditions, exclusions or limits that apply to events/covers (see PDS and other policy documentation for details of others)*
Fire and Explosion	Yes	Excludes loss or damage caused by scorching or melting when there was heat but no flame. Excludes the cost of repairing or replacing an item that explodes.
Flood	Optional	Excludes damage to the liner or cover of an above ground pool or spa.
Storm	Yes	Excludes loss or damage caused by rain, hail or wind entering the home due to a design fault, structural defect or faulty workmanship.
Accidental breakage	Yes/Optional	Yes – There is limited cover for accidental breakage of glass in contents items. Optional – A separate optional cover called 'Accidental Damage' is available to cover damage to other contents items.
Earthquake	Yes	Excludes loss or damage caused by tsunami or tidal wave following an earthquake.
Lightning	Yes	Excludes loss or damage caused by a power surge or fluctuation that is not a result of a lightning strike.
Theft and Burglary	Yes	We refer to Theft and Burglary as Theft or attempted theft. Excludes theft by a household member or someone who entered the home with your consent.
Actions of the sea	No	Excludes loss or damage caused by high tide, king tide, tidal wave, tsunami or storm surge.
Malicious Damage	Yes	Excludes loss or damage caused by you, a household member or someone who entered the home with your consent.
Impacts	Yes	Excludes loss or damage caused by lopping or felling of trees when this is authorised by you, your family or household member.
Escape of liquid	Yes	Excludes loss or damage caused by leaking shower floors.
Cover for valuables, collections and items away from the insured address		
High value items and collections	Optional	We refer to High value items and collections as Specified Contents. We will pay up to the limits you have specified for these items.
Items insured away from insured address	Yes/Optional	We offer limited cover for some items. We offer separate optional cover for some items under 'Personal effects'.

* This Key Facts Sheet is a guide only. The examples provided are only some of the conditions, exclusions and limits in this policy. You must read the PDS and policy documentation for all information about this policy.



STEP 3 Other things to consider

Limits

This policy has restrictions that limit your cover for certain events and items. For example, loss or damage to any part of the home specifically used for any business, trade or profession (except a home office) is excluded from cover. To find out these limits you need to read the PDS and other relevant policy documentation.

Excesses

If you make a claim, the excess is the amount you may have to pay for each incident. A number of different excesses may apply in respect to this policy, for example your basic excess would be payable on a fire claim. You may be able to increase these excesses to lower your premium. For more detail, please read the PDS and other policy documentation.

Legal liability

This policy covers your legal liability when you are found to be legally responsible for damage or personal injury to a third party or their property. It is limited to \$20 million in total for all claims arising from any one accident. You should read the PDS carefully to determine the extent of this cover.

Cooling off period

If you decide you don't want this policy within 21 days of it being issued and you haven't made a claim, you can cancel it and receive a refund.

Maximum level of cover offered by insurers

Insurers offer different maximum levels of cover in the event of the loss or destruction of your home including where:

- you set the maximum level of cover and your payout is limited to that amount* (*Sum insured*).
- you set the maximum level of cover and the insurer may provide you with some agreed extra cover above that amount (*Sum Insured plus safety net*).

*the insurer may provide some cover above this amount

When working out how much cover you need for your contents, ensure that you value your possessions correctly. To do this you could start by listing all your contents and working out how much it would cost to replace them. A failure to adequately insure your contents for their replacement value may result in underinsurance.

Warning: this Key Facts Sheet sets out some of the conditions, exclusions and limits in respect to this policy. You should read the PDS and all policy documentation for all the conditions, exclusions and limitations of this policy that limit or exclude cover.

STEP 4 Seek more information

If you want more information on this policy contact us on 1300 858 747.

For more information on choosing insurance and to better understand insurance visit the Australian Government website: www.moneysmart.gov.au

The policy this KFS relates to is:

- Provided by Auto & General Insurance Company AFS Licence 285571
- Underwritten by Auto & General Insurance Company AFS Licence 285571