

How to transfer your super to New Zealand (Trans Tasman Portability)

Need help?

Please refer to the information and relevant websites detailed below. You can call the Customer Care Team on **1300 652 770** if you need further assistance.

Are you eligible?

In order to be eligible to transfer your super to a KiwiSaver Scheme in New Zealand, you must:

- have left Australia to permanently live in New Zealand; **and**
- be a current member of a KiwiSaver Scheme

Note:

1. If you are a temporary resident of Australia, different rules may apply.
2. If your benefit includes an untaxed element or is a defined benefit interest, you will not be eligible.

Please contact the Customer Care Team on **1300 652 770** if you have any questions.

Important information

- The whole of your benefit must be transferred to the nominated KiwiSaver Scheme in New Zealand. Payment of part of your benefit is not permitted under any circumstances.
- You will be able to access your Australian super when you reach age 60 and satisfy the Australian definition of retirement at that age. Your KiwiSaver portion (the amount accumulated in New Zealand, together with earnings on your Australian super) can only be accessed when you reach the New Zealand retirement age of 65.
- The Trustee recommends that you seek independent professional financial advice before proceeding.

What you need to provide

1. **An original copy of a letter of compliance from your KiwiSaver Scheme** that (a) confirms the Scheme will accept payment and (b) provides details of the Scheme's bank account (refer Step 5 on the Trans Tasman Portability form for full details).

2. **Certified proof of identity.**

What are the requirements?

You will need to provide a **certified copy** of either your current driver's licence or current passport **OR** your birth certificate **AND** one document from list two.

List One	List Two
Birth certificate	New Zealand utility bill (electricity, gas or water bill) issued in the last 3 months
	New Zealand landline phone bill issued in the last 3 months (mobile phone bills will NOT be accepted)

Who can certify documents outside Australia?

The following people are authorised to certify your documents **outside** Australia:

- An authorised staff member of an Australian Embassy, High Commission or Consulate who is in a country or place outside Australia
- An authorised employee of the Australian Trade Commission who is in a country or place outside Australia
- An authorised employee of the Commonwealth of Australia who is in a country or place outside Australia
- A member of the Australian Defence Force who is an officer or a non-commissioned officer with 5 or more years of continuous service
- A notary public from a country ranked 129 or below in the latest Transparency International Corruption Perceptions Index (refer to www.transparency.org)

How to certify your documents

The authorised person needs to:

- a. Compare the photocopy to the ORIGINAL
- b. Include the following details on the photocopy
 - Write "Certified true copy" on the photocopy; and
 - Write their name, qualification and registration number (if applicable); and
 - Sign and date the photocopy

3. **Proof of New Zealand Residency**

A copy of a New Zealand utility bill (electricity, gas or water bill) or landline phone bill issued in the last 3 months **OR** a copy of a tenancy/leasing agreement for a New Zealand property in which you reside.

4. **A completed statutory declaration** witnessed by an eligible person.

You can provide a New Zealand **OR** an Australian³ statutory declaration. A copy of each type of declaration is attached at the end of this form.

Witness to a statutory declaration

A statutory declaration must be witnessed by a person who is eligible to do so under the law in either Australia or New Zealand. The people who can witness your statutory declaration in New Zealand will generally be different to those who can certify your proof of identity documents (refer to item 2 on previous page). The table below is provided as a guide only.

For a full list of people who can witness a statutory declaration, please refer to the following websites:

New Zealand – www.legislation.govt.nz/act/public/1957/0088/latest/whole.html

Australia – www.ag.gov.au/Publications/Pages/Statutorydeclarationsignatorylist.aspx

	Can certify proof of identity documents	Can witness a New Zealand statutory declaration	Can witness an Australian statutory declaration
New Zealand Notary Public ¹	✓	✓	×
Australian Notary Public	✓	×	✓
Person enrolled as a barrister and solicitor of the High Court of New Zealand	✓	✓	×
New Zealand Justice of the Peace	✓	✓	×
Consular or Diplomatic Officer at the Australian High Commission in Wellington ²	✓	×	✓
Consular or Diplomatic Officer at the Australian Consulate-General in Auckland ²	✓	×	✓

Notes and further information:

¹ If you elect to use a **New Zealand statutory declaration**, a Notary Public can also certify your proof of identity documents.

² The **Australian statutory declaration** must be signed in front of the Consular or Diplomatic Officer and cannot be witnessed by mail. It is not necessary to make an appointment, but you will be charged a small fee. You will be required to present current photo ID, showing both your current name and signature. The Consular or Diplomatic Officer can also certify your proof of identity documents. Please refer to the Australian High Commission website for further information – www.newzealand.embassy.gov.au

³ If you complete an Australian statutory declaration in Australia, please refer to the Australian website in point 4 above, for a full list of people who can witness your Australian statutory declaration in Australia.

Step 3: Attach documentation if your personal details have changed

Name and date of birth changes – see the ‘Completing proof of identity’ fact sheet on the website www.virginmoney.com.au/super.

Address changes – attach a copy of a recent bill, mail item or driver’s licence that displays your new residential or postal address.

If the required supporting documentation is not provided, the payment of your benefit will be delayed.

Step 4: Provide details of your KiwiSaver Scheme

KiwiSaver Scheme name

KiwiSaver registration number

KiwiSaver Scheme address

Town/City

Postcode

Your KiwiSaver account number

Your IRD number

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Step 5: KiwiSaver Bank Account details and letter of compliance

Please provide the following bank account details of your KiwiSaver Scheme:

Bank SWIFT Number

Bank name

Bank address

Town/City

Postcode

Beneficiary name

Beneficiary address

Town/City

Postcode

Beneficiary account number

Bank

Branch

Account number

Suffix

The above KiwiSaver Scheme can accept the transfer. I understand that if this is not correct, the KiwiSaver Scheme will not be able to process my super and my benefit will be refunded to my super fund.

Unless advised otherwise, we will make payment electronically in New Zealand dollars. The exchange rate will be calculated at the date of transfer.

You must attach the original of a letter of compliance from your KiwiSaver Scheme that confirms the above information.

Step 6: Trans Tasman documentary evidence and checklist

Please use the following check list to assist you in providing the correct documents. Please note that if we do not receive the correct documents your request will be delayed.

Letter of compliance from your KiwiSaver Scheme confirming they will accept the transfer

Bank account details as follows

Bank SWIFT code

Bank name and address

Beneficiary name

Beneficiary address

Beneficiary account number

Certified proof of identity documents

Evidence of your permanent residence at a New Zealand address, for example:

a copy of an electricity, gas, water bill or landline phone bill issued in the last 3 months; or

a copy of a tenancy/leasing agreement for a New Zealand property

If you have used a New Zealand statutory declaration

The statutory declaration has been witnessed by a person authorised to take statutory declarations in New Zealand under the NZ Oaths and Declarations Act 1957.

If you have used an Australian statutory declaration:

The statutory declaration has been witnessed by a person who is able to witness statutory declarations under the Australian Statutory Declarations Act 1959.

Your privacy

Mercer collects your personal information and will use it to manage your superannuation benefits and give you information about your super. Your personal information will be disclosed to Virgin Money. Both Virgin Money and Mercer may supply you with information about other products and services offered by them and our related companies, to conduct customer satisfaction research or improve products and develop new products. Call the Customer Care Team on **1300 652 770** if you do not want to receive marketing material from Virgin Money and Mercer.

If you don't provide your personal information or otherwise authorise us to collect this information from third parties, we may not be able to provide you with one or more of our products or services.

We may sometimes collect information about you from third parties such as your employer, a previous super fund, your financial adviser, our related entities and publicly available sources.

We may disclose your information to various organisations to manage your super, including your employer; the fund's administrator; our professional advisors; insurers; our related companies which provide services or products relevant to your super; any relevant government authority that requires your personal information to be disclosed; and our other service providers that help manage your super.

To manage your super, your personal information will be disclosed to Mercer's service providers in another country, most likely at the administrator's processing centre in India. It may also be disclosed to some of Virgin Money's partners, service providers and other third parties in New Zealand, Philippines, India, Singapore, the United States of America, United Kingdom, Spain and Israel. Our Privacy Policies list all other relevant offshore locations.

Our Privacy Policies include more details about how we deal with your personal information and who you can talk to if you wish to access and/or correct information we hold about you. These policies also include details about how you may lodge a complaint about the way we have dealt with your information and how that complaint will be handled.

You can read Virgin Money's Privacy Policy online at virginmoney.com.au/super and Mercer's Privacy Policy at mercersuper.com.au or you can obtain a copy by calling the Customer Care Team. If you have a question or you have a complaint about a breach of your privacy, please contact our Customer Care Team or write to Mercer's Privacy Officer, Mercer Superannuation (Australia) Limited, GPO Box 4303, Melbourne VIC 3001 or Virgin Money's Privacy Officer, Level 8, 126 Phillip Street, Sydney NSW 2000, or email privacy@virginmoney.com.au

Step 7: Sign the form

Before submitting this application, you should read and understand the Virgin Money Super Product Disclosure Statement (and its incorporated documents). You can obtain a copy of the Product Disclosure Statement at <https://virginmoney.com.au/superannuation/forms-and-key-information/key-documents> or by calling the Customer Care Team on 1300 652 770.

By signing this form:

- I understand the information contained in this form will be relied upon and used by the trustee to process my Trans Tasman Portability request. It may be disclosed to the administrator, government agencies, my employer and other parties as required, including the trustee of my nominated KiwiSaver Scheme.
- I understand and consent to my information being collected, disclosed and used in the manner set out in this form. If I do not provide the information, my payment request may not be processed.
- I request and consent to the payment of the whole of my withdrawal benefit to my nominated KiwiSaver Scheme.
- I understand there may be a delay in payment if my details have changed or if I do not provide the correct documents.
- I can access my personal information by contacting my superannuation fund's Privacy Officer.

Signature

Date

 / /

Send your completed form together with your proof of identity to: Virgin Money Super, GPO Box 4650, Melbourne VIC 3001.

New Zealand Statutory Declaration

Note: You only need to complete and return one statutory declaration.

This statutory declaration must be signed in New Zealand by an authorised person. Refer to the Fact Sheet attached.

I _____
Full name of person making the declaration

Of _____
Address

Occupation

request the transfer of my total withdrawal benefit from Virgin Money Super to my nominated KiwiSaver Scheme.

I solemnly and sincerely declare that:

1. I permanently emigrated from Australia to New Zealand on / / and;
2. all the information I have provided in this form regarding my application is true and correct **and I make this solemn declaration** conscientiously believing the same to be true and by virtue of the **Oaths and Declaration Act 1957**.

Signature of member

Declared at _____ this _____ day of _____ 20_____
Location Day Month Year

Before me (Please print) _____
Name* Please specify office held

Signature

* Please refer to the following website for further information on who can witness a statutory declaration under the NZ Oaths and Declarations Act 1957 – www.legislation.govt.nz/act/public/1957/0088/latest/whole.html

Australian Statutory Declaration

Note: You only need to complete and return one statutory declaration.

This statutory declaration can be made before a person who is able to witness statutory declarations under the Australian **Statutory Declarations Act 1959**. This includes an Australian Consular or Diplomatic Officer at the Australian High Commission in Wellington, or at the Australian Consulate-General in Auckland. **New Zealand Justices of the Peace, solicitors etc. are unable to witness this statutory declaration.**

Commonwealth of Australia
 STATUTORY DECLARATION
Statutory Declarations Act 1959

1 Insert the name, address and occupation of person making the declaration	I, ¹ make the following declaration under the Statutory Declarations Act 1959:
2	1. I permanently emigrated from Australia to New Zealand on <input type="text"/> <input type="text"/> / <input type="text"/> <input type="text"/> / <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> and; 2. all the information I have provided in this form regarding my application is true and correct. I understand that a person who intentionally makes a false statement in a statutory declaration is guilty of an offence under section 11 of the Statutory Declarations Act 1959, and I believe that the statements in this declaration are true in every particular.
3 Signature of person making the declaration	X
4 Place 5 Day 6 Month and year	Declared at ⁴ on ⁵ <input type="text"/> of ⁶ <input type="text"/>
7 Signature of person before whom the declaration is made (see over)	Before me, X
8 Full name, qualification and address of person before whom the declaration is made (in printed letters)	8
9 Optional: Email address and/ or telephone number of person making the declaration	9

Note 1. A person who intentionally makes a false statement in a statutory declaration is guilty of an offence, the punishment for which is imprisonment for a term of 4 years — see section 11 of the *Statutory Declarations Act 1959*.

Note 2. Chapter 2 of the *Criminal Code* applies to all offences against the *Statutory Declarations Act 1959* – see section 5A of the *Statutory Declarations Act 1959*.

Note 3. Please refer to the following website for further information on who can witness an Australian statutory declaration – www.ag.gov.au/Publications/Pages/Statutorydeclarationsignatorylist.aspx